



SAAS Case Study — Non-Profit

THE RESOURCE CONNECTION

The Resource Connection provides a wide array of programs and services in the critical areas of children and family, nutrition, and prevention and intervention. Started in 1980 as the Human Resources Council, the private non-profit serves the residents of Amador and Calaveras counties in California and staffs 170 employees at 16 sites across the two counties.



THE BUSINESS CHALLENGE

The Resource Connection was using an accounting software system that had experienced several transformations, most notably two changes in ownership. When concerns arose regarding support for the system, the organization reached out to ComputerWorks NFP Solutions, a technology consultant they use.

“We asked them what they would recommend and they demoed the *AccuFund Accounting Suite*,” relates Michelle Gonzalez, finance director at The Resource Connection. “AccuFund had what we needed and I liked that it was very user-friendly. They had provided enhancements to our current system at one time, so we were happy with what they had done previously. We also liked the fact AccuFund offered a hosted solution.”

Because The Resource Connection is located in several very rural sites, the organization had installed a virtual private network to allow its program directors to logon to the previous accounting system. Consequently, they

experienced frequent server and connectivity issues. With AccuFund Online, the hosted version of the *AccuFund Accounting Suite*, there is no need to maintain a server.

THE ACCUFUND SOLUTION

AccuFund Online includes all the modules of the AccuFund Accounting Suite, therefore The Resource Connection could replace its Human Resources software with AccuFund’s Human Resources module.

“I like that the HR module integrates so well with the Payroll module, so we no longer have to do double entry between HR and payroll to track employee information,” states Gonzalez. “All the information is in one location in AccuFund.”

The food bank provided by The Resource Connection is more easily managed with the AccuFund Client Accounting and Inventory modules. Client



Accounting contains a database of the clients being served by the food bank and pulls the data the organization has collected on those clients into reports that are provided to the funding sources. Inventory links to this client database so that each client record shows what they received from the food bank and when.

To demonstrate the nutritional value of the food it's handing out to the community and redistributing to other organizations at cost, The Resource Connection can use the AccuFund Accounting Suite to set up a demographic and assign a nutritional value to clients using colors to track them. Whether the food is redistributed at cost through Accounts Receivable or issued through Client Accounting, a report can be generated including the nutritional value.

"AccuFund allows us to customize as well as track," states Gonzalez. "It shows how flexible the system is when it allows you to customize it based on what you need."

LENDING A HAND REAPS BENEFITS

The cost savings has been the chief benefit The Resource Connection has realized with the change-over to the AccuFund Accounting Suite. Those savings are the result of going to one system instead of two for HR and payroll and moving from an in-house to a hosted system.

"When we were hosting internally, we were paying our IT department for maintenance on a server and had users getting kicked off," explains Gonzalez. "Having a hosted system ensures that all our data is backed up at an offsite location and reduces our IT staff costs, as AccuFund automatically takes care of the maintenance. We could move away from having full-time IT staff to using consultants."

With AccuFund Online, The Resource Connection's program directors can get information on their own and run their reports any time they need to look at budgets, requisitions, and more. They can even login from home and after hours. AccuFund's reporting, they obtain the information they need for decision making and other tasks.

By implementing electronic purchasing and requisition via AccuFund, The Resource Connection has also reduced paper usage as well as saved staff time previously spent tracking and locating requisitions.

When The Resource Connection implements the new AccuFund Employee Portal and Employee Time-Entry (Fall 2011), the paper usage will be reduced even further as the organization will no longer have to print pay stubs and stuff them in envelopes.

The security of the AccuFund system has been yet another benefit. Although it's online, AccuFund Hosted is highly

secure — each user has their own password and can be set up to see only the information they need to see.

"We are very happy with the AccuFund Accounting Suite," reports Gonzalez. "It is easy to use, understand and train people on. A new director we recently trained on the system is very delighted with the reporting and being able to access information so easily."

Gonzalez also enjoys her relationship with AccuFund as she feels like a valued customer.

"They've listened to our suggestions for enhancements and implemented the majority of them, making things much easier for us," explains Gonzalez. "Whenever we've run into a barrier, it's just a matter of time before a change is implemented to remove the barrier."

Asked if she has any final comments about the AccuFund



Accounting Suite, Gonzalez had this to say:

"I love the system. Others smile at me when I start talking about AccuFund because I've been very happy with it, and even more so since the company has listened to me. I get very excited about the AccuFund Accounting Suite because it's allowed me to do things and go places that I've envisioned. I light up when I talk about it."

TO LEARN MORE ABOUT ACCUFUND

Visit our Website at www.accufund.com, call your local reseller, or contact our sales department at 877-872-2228. We would be pleased to discuss this case study, explain the benefits of **AccuFund** for your fiscal department, and put you in touch with a local reseller certified to install and support the *AccuFund Accounting Suite*.