

Native American Tribal Government

SHOSHONE-PAIUTE TRIBES OF DUCK VALLEY – OWYHEE, NV

The Duck Valley Reservation is located on 290,000 acres of high desert on the Nevada-Idaho border, over 100 miles from the nearest Interstate highway. About 1200 Indians from the Shoshone-Paiute Tribes inhabit the reservation, which is surrounded by lakes and rivers that are excellent for trout fishing. The Shoshone-Paiute Tribes have 200 employees managing the reservation, where raising cattle is the main industry.

THE BUSINESS CHALLENGE

Much like a small town, Duck Valley has a hospital, day care center, and departments to oversee water and sanitation, land irrigation, land leases, and other areas of reservation life. Employees responsible for accounts receivable and payable, billing, purchasing, payroll, personnel, and data processing were performing their record-keeping manually and with minimal technology, devoting the majority of their time to completing general tasks.

Duck Valley Reservation had a software package for addressing some of its accounting needs, however the users had frequent issues with it and the software's technical support was almost non-existent. During power outages, which are frequent due to the reservation's remote location, the software failed to completely post new data.

THE ACCUFUND SOLUTION

Duck Valley needed a robust and reliable software solution that was designed specifically for addressing the accounting and financial record-keeping needs of government organizations. The finance department selected the *AccuFund Accounting Suite*, a comprehensive and integrated system of modules that enables the reservation to automate all of its financial and operational processes. Most important, *AccuFund* confirms that a transaction posts completely when a power outage occurs. If the transaction fails, AccuFund returns the database to its status prior to the beginning of the transaction. There is no question as to which data was posted and which data was not.



Duck Valley has been using the AccuFund Accounting Suite since January 2004. Because AccuFund is customizable, the tribe enjoyed the ability to select only the modules for its specific needs, making AccuFund a very cost-effective solution. Even so, the reservation elected to take full



advantage of AccuFund's capabilities and has assigned 10 employees across different areas to using various modules.

Accounting staffers use AccuFund's **Accounts Payable, Accounts Receivable** and **Cash Receipts** modules, while the payroll department maximizes the **Payroll** module. These users welcome the ability to view all the data that they've entered. The person using Cash Receipts likes the speed with which they can apply payments, while the payroll person reports they can now enter payroll information in less than half the time required with their manual system.

Duck Valley Reservation's human resources department tracks the organization's personnel activity in the **Human Resources module**, which allows them to customize and generate reports. As a result, human resources can keep more accurate and organized records on its 200 employees.



The reservation's property and supply department is responsible for purchases, which are entered in AccuFund's **Purchasing with Inventory** module. Using **Accounts Receivable**, the finance department handles billing for the departments of Water & Sanitation, Irrigation, and Land Leases, and for the day care center. Water is being metered for the first time and the AccuFund **Utility Billing** module will be utilized for the billing. Finance also manages employee travel expenses through **Accounts Payable** for payment and **Accounts Receivable** to track travel advances receivable. Finance Director, Winona Manning, who is responsible for the users of the **AccuFund Accounting Suite**, uses the **General Ledger** to oversee all financial information and set up accounts for new contracts.

AccuFund also allows the tribal hospital to maintain accurate and up-to-date records. It imports information to Accounts Receivable from the reservation's RPMS, a U.S. government system for collecting data on patients and billing.

ACCOLADES FOR ACCUFUND

Employee feedback on the **AccuFund Accounting Suite** has been very positive. All the users are delighted, reporting they find the system very fast and easy to use. Most of the users had little previous computer training and were learning how to use software on the job for the first time.

Manning keeps it simple when expressing her enthusiasm for AccuFund. "We like it a lot," she says. "We're very pleased."

One point that users like most about AccuFund is that it is Windows-based. "Seeing the software in a Windows format makes it so much easier," says Manning.

Another point users rave about is the ability to create reports with **Report/Forms Designer** — available in every module. Manning enjoys the ability to generate revenue and expense reports when needed and to print 941 Federal Tax Returns right on the actual form.

Probably most compelling about the **AccuFund Accounting Suite** is that only a few issues have arisen during the time Duck Valley has been using it. "We don't need support even half as much as we did with the previous software," says Manning. "When we've had any issues, AccuFund has resolved them quickly, saving us a great deal of time. We've saved money by not having to call support frequently and from not having accounting problems all the time, as we did with the other software."

TO LEARN MORE ABOUT ACCUFUND

Visit our Website at www.accufund.com, call your local reseller, or contact our sales department at 877-872-2228. We would be pleased to discuss this case study, explain the benefits of **AccuFund** for your fiscal department, and put you in touch with a local reseller certified to install and support the **AccuFund Accounting Suite**.