# **UTILITY BILLING**



The Utility Billing system manages all your utility billing needs. This complete system tracks your billing by service location to facilitate customer changes.

An unlimited number of meters, charges and location notes can be attached to any service location. Charges are individually tracked for proper application of customer payments.

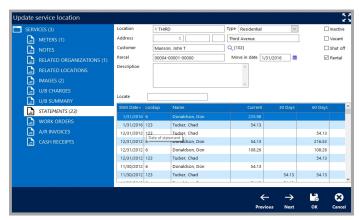
### **OVERVIEW**

From the Service Location window, you can access all information about any given service location.

- The Services tab indicates what chargeable services are located at this location.
- The Meters tab shows the current meters, and from there you can see the consumption history.
- The Notes tab allows an unlimited number of dated notes to be added.
- The Billing tab recaps all activity charged to this location and the payments that have been applied.

If you use meters, the meter readings are entered for all service locations. These readings can be entered by route and used to generate automatic charges.

From the payments received window, all current outstanding activity is automatically displayed.



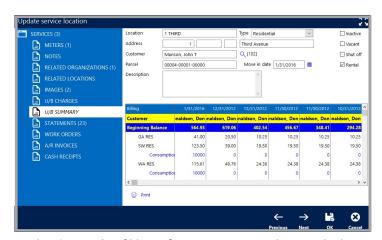
AccuFund uses a location focus for meters allowing a continuing history for each location even as customers change.

You can then have the system automatically apply the payments, or you can manually apply the payment to the desired charges.

## **FEATURES**

Popular features of the AccuFund Utility Billing component include:

- Define late and other fees to be automatically calculated and generated.
- Design your own statements. Forms can contain logos and other graphical elements.
- Update all payments and adjustments in real time.
- Create your own activity and receipt reports.
- Quickly review the status of any customer and their associated account balances.
- Automatically interface into your accounting system.
- Full security system to control access to sensitive customer information.
- Multi-user access.
- Software wizards walk the user through changes in customers and change out of meters.
- Interface with hand meters utilizing the Hand Meter Wizard.



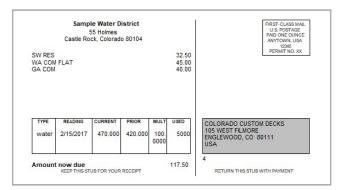
View 24 months of history for a customer at a glance and print a copy with the push of one button.

The AccuFund Utility Billing component is integrated with:

- General Ledger—All entries are immediately available for reporting in the General Ledger component.
- Cash Receipts—Utility Billing receipts are entered through the centralized Cash Receipts component, giving a full picture of all types of receipts for a customer.
- Work Orders—Work orders can be assigned to the locations used by the Utility Billing component.
- Hand Meter Extension—Component allows an interface
- with third party meter reading devices for rapid upload and download of information improving reliability and efficiency of meter reading operations. Interfaces are available for most major reading devices.
- Report/Forms Designer—All Utility Billing reports and forms are created through the Designer, giving users control over layout as well as easy access to additional fields and text specific to their organizations.

# **AVAILABILITY & REPORTING**

The Utility Billing component is available as an integrated part of the AccuFund Accounting Suite or as a stand-alone module which can be interfaced through an export to other accounting systems.



Utility Billing includes a variety of report and form templates to allow you to customize the system for your specific requirements. Templates include:

- U/B Aging
- U/B Customer Activity
- U/B Activity
- U/B Meters
- U/B Statements
- U/B Statements with Activity

The meter proof report reviews readings for unusual overage and underage. Each client may define the parameters for exceptions in the setup of the report.

Sample Water District Meter Proof Report								Page:
S. C. Santonia								
Route Info Sequence 0001 / 0010	Location 1 MAIN	Customer 12 1st National Bank of Jeffco	Current:	Date 3/15/2018	Reading 200,000	Consumption 4500	Amount Increase > than 20%	
			Prior:	2/15/2017	155.000	3500	Units: 1000	
0002 / 0002	1 THIRD	6 Donaldson, Don	Current:	2/15/2017	350.000	1000	Decrease > than 30%	
			Prior:	1/15/2017	340.000	4000	Units: -3000	
0001 / 0005	2 MAIN	2 AccuFund, Inc.	Current:	3/15/2017	310.000	2000	Decrease > than 30%	
			Prior:	2/15/2017	290.000	4500	Units: -2500	
0002 / 0001	2 THIRD	102 Munsan, Jahn T	Current:	2/15/2017	240.000	2000		
			Prior:	1/15/2017	220.000	2000		
0001 / 0015	3 MAIN	3 Boggs Hardware	Current:	2/15/2017	350.000	1000	Decrease > than 30%	
			Prior:	1/15/2017	340.000	1700	Units: -700	
0001 / 0001	4 MAIN	4 Calarada Custam Decks	Current:	3/15/2017	500.000	3000	Decrease > than 30%	
			Prior:	2/15/2017	470.000	5000	Units: -2000	