



Mercantile Bank, and NAORP (National Association of Organizational Representative Payees) teamed up to offer the Representative Payee community a behind-the-scenes look at ways you can improve efficiencies to do more, be more and serve more.

The collaborative informational Representative Payee Webinar, **Piecing It All Together, Streamline Rep Payee Operations**, is now available on-demand.

The webinar highlighted how your organization can:

- Streamline and automate rep payee processes,
- Strengthen internal control and enhance audit trail,
- Reduce costs and improve payment processes,
- Explore banking functions to save time and money,
- Eliminate bank fraud,
- And more.